

Crisis Management (CM)

- **Purpose:** Provide a structured response to a disruptive incident or event that could threaten the survivability of an organization.
- **Response to Cyber-Security events:** The CM plan is designed to seamlessly integrate with your Information Security Emergency Response Team Plan (SERT). This integration ensures that while the Security Team is working the cyber incident with the proper authorities, the CM Team is working to ensure that as an organization a coordinated response.
- **SERT Validation:** The CM Plan will validate that your organization has the proper SERT Components and structure in place including: (1) The Strategic Team, (2) The Response Team, (3) Business Unit Representatives as well as (4) Key Vendors. The validation ensures that all teams, especially the Business Units know their responsibilities and are properly trained and prepared.
- **Response to Non-Cyber Events:** The CM Plan contains all the steps and actions necessary to properly respond to cyber on non cyber events including the coordination of Disaster Recovery Teams, Emergency Response Personnel, Traditional as well as social media, employee/family communication, regulatory and customer notification.
- **Flexible:** Portfolio of training and tabletop exercises
- **Collaborative:** Works with your team to provide the right solution for your organization.
- **The Solution Package:** Every solution customized to your organization .

Deliverables include:

- Crisis Communication Plan
- Table Top Exercise
- SERT Validation
- Roadmap for Improvement

CM Features

- Crisis Management Planning
- SERT Validation
- Integration with SERT procedures
- Crisis Management Testing
- Traditional and Social Media scripts and sample press releases
- Incident Response Assistance

CM Benefits

- A Comprehensive ME Plan
- Protect organizational reputation
- Season veterans onsite when an incident occurs to guide your internal teams.
- Post Incident reporting